DSO80804B-06

S E R V I C E N O T E

Supersedes: NONE

DSO80804B 8GHz 4 Channel Oscilloscope Serial Numbers: MY46000211 MY46001917

The DSO80000B in the serial number range above possibly has a contamination internal to the power supply. The failure symptom is the scope will suddenly shut down intermittently. This is not a safety concern for any reason. The purpose of the service note is to approve this repair to be performed under warranty for a 3 year warranty period. After the 3 years from shipment if the power supply was to fail then this is not due to the contamination issue, it would be considered a normal failure.

Parts Required:

P/N Description Qty.

54857-62601 SUBASSEMBLY POWER SUPPLY 1

ADMINISTRATIVE INFORMATION

INFORMATION ONLY

AUTHOR: MR PRODUCT LINE: PL1A

ADDITIONAL INFORMATION:

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Situation:

If the instrument intermittently shuts down and the power supply is suspected to be bad it could be due to contamination internal to the power supply..

Solution/Action:

Replace power supply.